



# TRAVEL COVERAGE FAQ SHEET

**Travel within Canada and US:**  
1-800-563-4444

**Anywhere else in the world  
(Call collect):**  
1-506-854-2222

## DO I NEED TO NOTIFY MY PROVINCE WHEN I LEAVE?

You do not need to notify your province. However, you will need to make sure you have extended your provincial coverage if required based on your time out of your province/Canada. For more information, please [click here](#) to learn more.

## I am an international student, does this affect my coverage?

Yes, you must have private or provincial health care in place in order for the Student VIP Travel Right coverage to be in place. In addition, the duration of coverage under these benefits mirrors the duration of coverage from your alternate insurance. For example, if your private plan covers you for 60 days, we will cover you for 60 days.

## How do I get a card before I leave?

Your Health and Dental Benefits card is also your travel card. Please visit your school's website to learn more.

## How do I get a letter of proof of coverage?

If you require a letter of proof of coverage, please [click here](#).

## Do I need to notify anyone before I leave Canada/my province?

You do not need to notify us. However, there may be a requirement to notify your University International Office if you are going on a school related trip. Please consult your school for these requirements.

## If I need to see a doctor while out of country will I have to pay up front?

You may need to pay up front if you do not call us in advance. Please call before seeking medical attention so we can help direct you to a medical facility and arrange direct billing on your behalf. If you do pay up front, you can submit a claim.