

> BEFORE YOU LEAVE

If you are travelling **outside** of Canada or the United States, you should obtain the **direct calling codes** for Canada from any country in which you will be travelling.

The insurer is **NOT** able to guarantee assistance services in areas of political or civil unrest. If you have pre-travel inquiry before leaving your trip, you may call: **1-833-867-3468** for information.



PLEASE NOTE: Government issued travel warnings can affect your coverage, please check for advisories before you leave at www.travel.gc.ca.



INTERNATIONAL STUDENTS: Check with Student VIP, as 365 day coverage duration may not necessarily apply.

> STEPS TO MAKING A CLAIM

STEP 1



If in Canada or U.S. call **1-800-563-4444**.
If anywhere else, call **1-506-854-2222** (call collect).

STEP 2



You will be asked for your **student ID number, group policy number** and **possibly your provincial or equivalent health insurance information**.

STEP 3



Explain the **medical emergency** and the help you require.

PLEASE NOTE: If you have paid upfront for services, please call **1-833-867-3468** or email travel.claims@medavie.bluecross.ca to obtain the proper claim form when you return.



Part of your health & dental plan

You should have your Student VIP Plan Card and your Provincial or equivalent health insurance cards with you when you travel.

You can get your Plan Card at www.studentvip.ca



powered by:



 www.medavie.bluecross.ca

 info@studentvip.ca

 Canada or US:
1-800-563-4444

 **1-888-918-5056** (Toll Free)

Anywhere else:
1-506-854-2222 (Call Collect)

 www.studentvip.ca

Make or obtain claim form:
1-833-867-3468 or
travel.claims@medavie.bluecross.ca



explore **THE WORLD.
YOUR COVERAGE.**



International & Out-of-Province
Emergency Medical Plan

Find out more at

 STUDENTVIP.CA

The statements made in this brochure are only a summary of the master policy.

This brochure does not include all terms, limitations, and exclusions listed in the master policy.
For full details please visit www.medavie.bluecross.ca

EMERGENCY TRAVEL BENEFITS

For a medical emergency occurring **outside** of Canada or your province of residence, the following travel expenses are eligible on a **reimbursement basis**, if pre-approved by TravelRight:

Cost of economy airfare:

- When pre-paid transportation home is missed due to the illness of you or your travelling companion
- And expenses for a necessary medical attendant to accompany the covered person back home
- To bring a covered patient's spouse or close relative to the bedside, in case of extended hospitalization (for hospital confined outside their province of residence for at least 7 days)
- To return unsupervised children under the age of 15 back home, **ONLY** available if supervising guardian on trip is hospitalized

Cost of repatriation of mortal remains (maximum \$7,500)

Medical evacuation, terms and conditions apply, including pre-approval (up to \$2,000,000)

COVERAGE DETAILS

Your plan provides coverage for trips up to 365 days at an overall maximum of up to \$2,000,000 per incident for emergency hospital, surgical and medical expenses.




Trip Cancellation
(max. \$5,000)


Lost Luggage Coverage
(max. \$500)

Certain Restrictions/Exclusions Apply


EMERGENCY MEDICAL BENEFITS

For a medical emergency occurring outside of Canada or your province of residence, the following medical expenses are eligible under your plan:


 **Cost incurred by the family for meals and accommodations (while covered patient is detained in hospital)**
(maximum \$150/day for no more than 20 days or \$3,000)

 **Eligible hospital accommodations and medical/surgical services**

 **Immediate reimbursement if expenses result in financial hardship**


 **Land ambulance to nearest medical facility**

 **Required air ambulance to nearest medical facility or to return to province of residence***


 **Diagnostic laboratory tests, x-rays, and other prescribed procedures***

 **Services of a private registered nurse***
(max. \$5,000)

 **Drugs, serums, and injectables which require a prescription by law**


 **Medical appliances including casts, crutches, canes, slings, splints, and/or a temporary wheelchair**


EMERGENCY ASSISTANCE SERVICES

 **Treatment by a dentist due to accidental oral trauma***
(max. \$2,000)


 **Assistance available 24 hours per day, 7 days per week**

 **Multilingual assistance & translation services**

 **Assistance in locating the nearest, most appropriate medical care centre**


 **Assistance in establishing contact with family, personal physician, and student organization as appropriate**

 **Co-ordination of direct claims payment**

 **Emergency funds transfer**

 **Co-ordination of Embassy & Consulate services**

 **Co-ordination of legal assistance at your location**

 **Special assistance in replacing lost or stolen travel documents**

*Pre-approval is required.

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